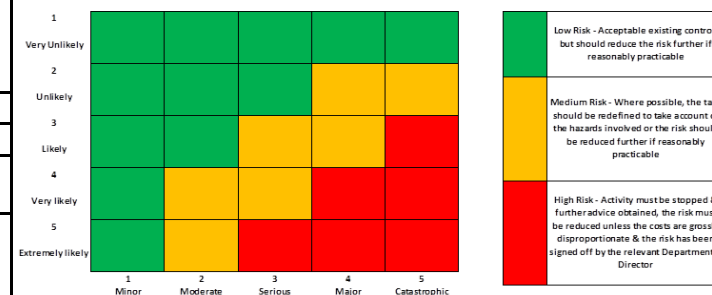


<b>Assessment Title</b> (Task, process, equipment or facility)		<b>Team Members Subject to Noise</b>	
<b>Location</b>	<b>Customer Premises &amp; all applicable areas in TMHUK</b>	<b>Date</b>	<b>01/04/2026</b>
		<b>Review date</b>	<b>31/03/2027</b>
<b>Prepared By (Team)</b>		<b>QHS Team, Elaine Greaves (QHS Manager), Service Group</b>	
<b>Legal / Best Practice Requirements / links to other assessments (eg COSHH)</b>		The Control of Noise at Work Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Subject to noise of own making and that produced by others	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Offices	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	1	4	L	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Workshops	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety Manual Document (SM-55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise. 4. If excessive noise is generated then a full noise assessment is to be undertaken though the QSE department	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Field service techs and resident sites	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM-55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Team members on customer premises	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	2	4	M	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practices and Policies 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Leicester parts department	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	1	4	L	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
TMHUK warehouses	Loss of hearing, tinnitus, the early onset of presbycusis	TMHUK employees, 3rd parties, customers, visitors.	1	4	L	1. Specific training on General H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safety manual Document (SM55 - Noise). 3. All staff are to follow the procedure detailed in SM-55 Noise.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / skin contact / eye contact / inhalation	TMHUK employees, 3rd parties, customer, visitors.	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP-32 PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots, company overalls & hearing protection. 4. All technicians will adhered to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / skin contact / eye contact / inhalation / ingestion / fire / explosion	TMHUK employees / customer / 3rd party contractors / site visitors / the environment	2	4	M	1. SM-55 (Noise) gives specific instruction in respect of young people. 2. Reference must be made to HR policy PS-029 in regard to any young persons.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	